

Superseded 5/10/2016

63A-1-111 Service plans established by each division -- Contents -- Distribution.

- (1) Each division of the department shall formulate and establish service plans for each fiscal year.
- (2) The service plans shall describe:
 - (a) the services to be rendered to state agencies;
 - (b) the methods of providing those services;
 - (c) the standards of performance; and
 - (d) the performance measures used to gauge compliance with those standards.
- (3) Before the beginning of each fiscal year, the service plans shall be distributed to each state agency and institution that uses the services provided by that division.